• Arrive at your trolley stop 5-10 minutes before scheduled arrival time.
• Look for the green Miami Gardens Express (MGE) stop sign.
• As the trolley approaches, check the sign on the front and/or side of the trolley to make sure it is following your desired route; signal the operator that you wish to board.
• When you want to get off, pull the bell cord or push the plastic pad on the side of the trolley to make sure it is following your desired route; signal the operator that you wish to board.
• Trolleys can hold up to 2 bikes on the bicycle rack. Bring your bike, signal the operator, then load your bike onto the rack on the front of the trolley.
• Smoking, eating, drinking and weapons are not permitted on the trolley.
• If you see suspicious behavior/package contact Miami Gardens Police non-emergency number at 305-474-MGPD (6473), or if there is an emergency or unsafe situation onboard, please dial 911.

GUIDELINES
• Smoking, eating, drinking and weapons are not permitted on the trolley.
• When finding a place to sit or stand, be a good neighbor and kindly show consideration for older people, passengers with disabilities, pregnant women, and children.
• Maintain the aisles and doors clear to not restrict passenger movement or the evacuation of the trolley in an emergency situation.
• Keep all limbs and personal belongings within the trolley at all times.
• Be courteous to your fellow passengers by using headphones to listen to audio devices.
• Pet boarding? Only service animals are allowed on board.
• The operator is concerned for the safety of all passengers and will be glad to answer questions once the bus has come to a complete stop.
• MGE meets American with Disabilities Act (ADA) requirements and complies with Title VI of the Civil Rights Act of 1964.

GIVE FEEDBACK
• For feedback or questions about this guide, please call the dispatch at 305-633-0891; remember, MGE is not responsible for articles left on the trolley.
• Lost something on board? Call our dispatch service at 305-633-0891; remember, MGE is not responsible for articles left on the trolley.